

**PY 2004 - 2005**  
**WIA Performance Tables**

**Table A - Workforce Investment Act Customer Satisfaction**  
 January 1, 2004 - December 31, 2004  
 Data Rounded to Nearest Full Percent or Dollar

<b>Customer Satisfaction</b>	<b>Negotiated Performance Level - ACSI</b>	<b>Actual Performance Level - ACSI</b>	<b>Number of Customers Surveyed</b>	<b>Number of Customers Eligible for the Survey</b>	<b>Number Included in the Sample</b>	<b>Response Rate</b>
<b>Participants</b>	81%	83%	505	707	699	81%
<b>Employers</b>	70%	71%	692	11,841	865	72%

**Table B - Adult Program Results At-A-Glance**  
 \* October 1, 2003- September 30, 2004  
 \*\* April 1, 2003 - March 31, 2004  
 Data Rounded to Nearest Full Percent or Dollar

	<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
<b>Entered Employment Rate *</b>	72%	76%	538
			706
<b>Employment Retention Rate **</b>	85%	90%	706
			786
<b>Earnings Change in Six Months **</b>	\$3,850	\$5,219	\$40,131,020
			769
<b>Employment And Credential Rate*</b>	51%	58%	281
			486

**Table C - Outcomes for Adult Special Populations**

\* October 2, 2003- September 30, 2004

\*\* April 1, 2003 - March 31, 2004

Data Rounded to Nearest Full Percent or Dollar

Reported Information	Public Assistance Recipients Receiving Intensive or Training Services		Veterans		Individuals With Disabilities		Older Individuals	
Entered Employment Rate *	69%	96	71%	17	72%	13	54%	18
		139		24		18		33
Employment Retention Rate **	87%	110	93%	26	86%	12	89%	24
		127		28		14		27
Earnings Change in Six Months **	\$16,487	\$2,011,402	\$5,850	\$157,964	\$6,412	\$76,929	\$3,691	\$92,273
		122		27		12		25
Employment And Credential Rate*	52.5%	52	68%	13	54%	6	31%	5
		112		19		11		16

**Table D - Other Outcome Information for the Adult Program**

\* October 1, 2003- September 30, 2004

\*\* April 1, 2003 - March 31, 2004

Data Rounded to Nearest Full Percent or Dollar

Reported Information	Individuals Who Received Training Services		Individuals Who Received Only Core and Intensive Services	
Entered Employment Rate *	74%	253	78%	285
		343		363
Employment Retention Rate **	90%	407	89%	299
		451		335
Earnings Change in Six Months **	\$5,637	2,491,543	\$4,653	\$1,521,559
		442		327
Employment And Credential Rate*	58%	281	n/a	n/a
		486		n/a

**Table E - Dislocated Worker Program Results At-A-Glance**

\* October 1, 2003- September 30, 2004

\*\* April 1, 2003 - March 31, 2004

Data Rounded to Nearest Full Percent or Dollar

Measure	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate *	77%	80.%	899
			1,123
Employment Retention Rate **	89%	88%	916
			1,035
Earnings Replacement Rate in Six Months **	99%	92%	\$11,684,511
			\$12,630,563
Employment And Credential Rate*	51%	60%	312
			516

**Table F - Outcomes for Dislocated Worker Special Populations**

\* October 1, 2003- September 30, 2004

\*\* April 1, 2003 - March 31, 2004

Data Rounded to Nearest Full Percent or Dollar

Reported Information	Veterans		Individuals With Disabilities		Older Individuals		Displaced Homemakers	
Entered Employment Rate *	86%	65	91%	10	75%	132	100%	1
		75		11		176		1
Employment Retention Rate **	84%	55	91%	10	84%	117	100%	1
		63		11		140		1
Earnings Replacement Rate **	107%	\$836,223	148%	\$116,307	73%	\$1,472,636	100%	\$4,720
		\$783,760		\$78,574		\$2,009,919		\$497
Employment And Credential Rate *	75%	30	40%	2	55%	40	100%	1
		40		5		73		1

**Table G - Other Outcome Information for the Dislocated Worker Program**

\* October 1, 2003- September 30, 2004

\*\* April 1, 2003 - March 31, 2004

Data Rounded to Nearest Full Percent or Dollar

Reported Information	Individuals Who Received Training Services		Individuals Who Received Only Core and Intensive Services	
Entered Employment Rate *	78%	401	82%	498
		516		607
Employment Retention Rate **	89%	440	88%	476
		495		540
Earnings Replacement Rate **	100%	\$5,732,898	86%	\$ 5,951,613
		\$5,751,213		\$6,879,350
Employment And Credential Rate *	60%	312		
		516		

**Table H - Older Youth Results At-A-Glance**

\* October 1, 2003- September 30, 2004

\*\* April 1, 2003 - March 31, 2004

Data Rounded to Nearest Full Percent or Dollar

	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate*	69%	74%	31
			42
Employment Retention Rate **	79%	80%	28
			35
Earnings Change in Six Months **	\$3,050	\$3,321	\$ 116,225
			35
Credential Rate *	34%	40%	23
			58

**Table I - Outcomes for Older Youth Special Populations**

\* October 1, 2003- September 30, 2004

\*\* April 1, 2003 - March 31, 2004

Data Rounded to Nearest Full Percent or Dollar

Reported Information	Public Assistance Recipients		Veterans		Individuals With Disabilities		Out-of-School Youth	
Entered Employment Rate *	57%	4	-	0	67%	2	78%	31
		7		0		3		40
Employment Retention Rate **	0%	0	-	0	67%	2	77%	23
		2		0		3		30
Earnings Change in Six Months **	\$1,322	-	-	\$0	-	\$2,127	\$3,263	\$97,888
		2		0		3		30
Credential Rate *	22%	2	-	0	50.0%	1	41%	23
		9		0		4		56

**Table J - Younger Youth Results At-A-Glance**

\* April 1, 2004 - March 31, 2005

\*\* April 1, 2003- March 31, 2004

Data Rounded to Nearest Full Percent or Dollar

	Negotiated Performance Level	Actual Performance Level	
Skill Attainment Rate *	74%	64%	439
			686
Diploma or Equivalent Attainment Rate *	57%	51%	168
			327
Retention Rate **	54%	50%	268
			532

**Table K - Outcomes for Younger Youth Special Populations**

\* April 1, 2003 - March 31, 2004

\*\* April 1, 2003 - March 31, 2004

Data Rounded to Nearest Full Percent or Dollar

Reported Information	Public Assistance Recipients		Individuals With Disabilities		Out-of-School Youth	
Skill Attainment Rate *	51%	30	78%	52	64%	249
		59		67		387
Diploma or Equivalent Attainment Rate *	58%	15	52%	11	40%	55
		26		21		138
Retention Rate **	55%	17	56%	26	50%	121
		31		47		243

**Table L - Other Reported Information**  
October 1, 2003- September 30, 2004  
Data Rounded to Nearest Full Percent or Dollar

	12 Month Employment Retention Rate		12 Mo. Earnings Change (Adults and Older Youth) or 12 Mo. Earnings Replacement (Dislocated Worker)		Placements for Participants in Nontraditional Employment		Wages At Entry Into Employment For Those Individuals Who Entered Unsubsidized Employment		Entry Into Unsubsidized Employment Related to the Training Received Those Who Completed Training Services	
<b>Adults</b>	80%	799 1,000	\$4,459	\$4,369,607 980	0%	0 538	\$4,152	\$2,171,630 523	0.7%	4 538
<b>Dislocated Worker</b>	84%	1,151 1,365	89%	\$14,343,064 \$16,165,809	0.1%	1 899	\$5,777	\$4,962,725 859	1.2%	11 899
<b>Older Youth</b>	71%	40 60	\$3,678	\$205,956 56	0%	0 31	\$2,370	\$73,462 31		



**Table M - Participation Levels**

\* July 1, 2004- June 30, 2005

\*\* April 1, 2004- March 31, 2005

Measure	Total Participants Served *	Total Exiters **
Adults	1,238	703
Dislocated Worker	977	693
Older Youth (19-21 yrs)	118	66
Younger Youth (14-18 yrs)	977	489

**Table N - Cost of Program Activities**

July 1, 2004- June 30, 2005

Program Activity			Total Federal Spending
Local Adults			\$ 3,671,043
Local Dislocated Workers			\$ 2,494,174
Local Youth			\$ 2,846,142
Rapid Response (up to 25%) 134(a)(2)(A)			\$ 59,949
Statewide Required Activities (up to 15%) 134(a)(2)(B)			\$ 1,504,289
Statewide Allowable Activities 134 (a) (3)	Program Activity Description	Capacity Building/Incentive Grants	\$ 14,032
		Worker Reemployment	\$ 14,843
		Additional Local Admin	\$ 42,000
		Planning and Policy	
		Incumbent Worker	
		Program Service	\$ 125,769
Total of All Federal Spending Listed Above			\$ 10,772,241

Note: Local Administrative outlay at county level of \$1,057,114.00 is not included in the above table, as instructed in TEGL 14-00, Change 1. Information provided by DLIR Fiscal Office

**Table O -STATE Performance**

Data Rounded to Full Percent, Data Based on AOSOS 09/12/05 Run Date

<b>Local Area Name</b> <b>STATE OF HAWAII</b>	<b>Total Participants Served</b>	Adults	1,238
		Dislocated Workers	977
		Older Youth	118
		Younger Youth	977
	<b>Total Exiters</b>	Adults	703
		Dislocated Workers	693
		Older Youth	66
		Younger Youth	489
		Negotiated Performance Level	Actual Performance Level
<b>Customer Satisfaction</b>	<b>Participants</b>	81%	81%
	<b>Employers</b>	70%	72%
<b>Entered Employment Rate</b>	<b>Adults</b>	72%	76%
	<b>Dislocated Workers</b>	77%	80%
	<b>Older Youth</b>	69%	74%
<b>Retention Rate</b>	<b>Adults</b>	85%	90%
	<b>Dislocated Workers</b>	89%	88%
	<b>Older Youth</b>	79%	80%
	<b>Younger Youth</b>	54%	50%
<b>Earnings Change/Earnings Replacement in Six Months</b>	<b>Adults</b>	\$3,850	\$5,219
	<b>Dislocated Workers</b>	99%	92%
	<b>Older Youth</b>	\$3,050	\$3,321
<b>Credential/Diploma Rate</b>	<b>Adults</b>	51%	58%
	<b>Dislocated Workers</b>	51%	60%
	<b>Older Youth</b>	34%	40%
	<b>Younger Youth</b>	57%	51%
<b>Skill Attainment Rate</b>	<b>Younger Youth</b>	74%	64%
<b>Description of Other State Indicators of Performance -</b>			
<b>Overall Status of STATE Performance</b>		Not Met	Met
			Exceeded
		5	12

**Table O - Local Performance**

Data Rounded to Full Percent, Data Based on AOSOS 09/12/05 Run Date

Local Area Name <b>HONOLULU</b>	Total Participants Served	Adults	554
		Dislocated Workers	451
		Older Youth	37
		Younger Youth	553
ETA Assigned # <b>15020</b>	Total Exiters	Adults	334
		Dislocated Workers	327
		Older Youth	36
		Younger Youth	334
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Participants	81%	82%
	Employers	70%	68%
Entered Employment Rate	Adults	75%	76%
	Dislocated Workers	78%	78%
	Older Youth	66%	71%
Retention Rate	Adults	88%	91%
	Dislocated Workers	90%	90%*
	Older Youth	81%	71%
	Younger Youth	52%	46%
Earnings Change/Earnings Replacement in Six Months	Adults	\$4,255	\$6,223
	Dislocated Workers	102%	95%
	Older Youth	\$3,050	\$2,521
Credential/Diploma Rate	Adults	50%	64%
	Dislocated Workers	53%	62%
	Older Youth	34%	46%
	Younger Youth	57%	43%**
Skill Attainment Rate	Younger Youth	75%	62%
Description of Other State Indicators of Performance - WIA			
Overall Status of Local Performance *Actual Computation, 89.6%, **less than 80% of negotiated level		Not Met	Met
		7	10
			Exceeded
			8

**Table O - Local Performance**

Data Rounded to Full Percent, Data Based on AOSOS 09/12/05 Run Date

Local Area Name <b>HAWAII</b>	Total Participants Served	Adults	454
		Dislocated Workers	328
		Older Youth	66
		Younger Youth	277
ETA Assigned # <b>15020</b>	Total Exiters	Adults	243
		Dislocated Workers	254
		Older Youth	23
		Younger Youth	96
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Participants	81%	81%
	Employers	70%	72%
Entered Employment Rate	Adults	66%	74%
	Dislocated Workers	73%	80%
	Older Youth	58%	73%
Retention Rate	Adults	83%	90%
	Dislocated Workers	88%	90%
	Older Youth	79%	80%
	Younger Youth	58%	59%
Earnings Change/Earnings Replacement in Six Months	Adults	\$3,697	\$4,884
	Dislocated Workers	111%	94%
	Older Youth	\$3,325	\$5,464
Credential/Diploma Rate	Adults	53%	42%
	Dislocated Workers	44%	52%
	Older Youth	34%	38%
	Younger Youth	59%	68%
Skill Attainment Rate	Younger Youth	75%	50%*
Description of Other State Indicators of Performance - WIA 136(d)(1)			
Overall Status of Local Performance *below 80% of negotiated level		Not Met	Met
		3	14
			Exceeded
			13

**Table O - Local Performance**

Data Rounded to Full Percent, Data Based on AOSOS 09/12/05 Run Date

Local Area Name <b>MAUI</b>	Total Participants Served	Adults	151
		Dislocated Workers	165
		Older Youth	7
		Younger Youth	76
ETA Assigned # <b>15020</b>	Total Exiters	Adults	87
		Dislocated Workers	95
		Older Youth	0
		Younger Youth	31
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Participants	81%	89%
	Employers	70%	73%
Entered Employment Rate	Adults	73%	85%
	Dislocated Workers	77%	86%
	Older Youth	66%	0%*
Retention Rate	Adults	83%	89%
	Dislocated Workers	88%	85%
	Older Youth	66%	0%*
	Younger Youth	53%	68%
Earnings Change/Earnings Replacement in Six Months	Adults	\$2,950	\$4,135
	Dislocated Workers	92%	88%
	Older Youth	\$3,050	0%*
Credential/Diploma Rate	Adults	52%	76%
	Dislocated Workers	56%	81%
	Older Youth	33%	0%*
	Younger Youth	57%	80%
Skill Attainment Rate	Younger Youth	71%	85%
Description of Other State Indicators of Performance			
Overall Status of Local Performance *below 80% of negotiated levels		Not Met	Met
		6	11
			Exceeded
			11

**Table O - Local Performance**

Data Rounded to Full Percent, Data Based on AOSOS 09/12/05 Run Date

Local Area Name <b>KAUAI</b>	Total Participants Served	Adults Dislocated Workers Older Youth Younger Youth	79 33 8 71
ETA Assigned # <b><u>15020</u></b>	Total Exiters	Adults	39
		Dislocated Workers	17
		Older Youth	7
		Younger Youth	28
		Negotiated Performance	Actual Performance Level
Customer Satisfaction	Participants	81%	85%
	Employers	70%	73%
Entered Employment Rate	Adults	67%	50%*
	Dislocated Workers	78%	67%
	Older Youth	66%	100%
Retention Rate	Adults	82%	82%
	Dislocated Workers	88%	87%
	Older Youth	72%	100%
	Younger Youth	57%	63%
Earnings Change/Earnings Replacement in Six Months	Adults	\$3,697	\$2,989
	Dislocated Workers	97%	84%
	Older Youth	\$3,050	\$3,996
Credential/Diploma Rate	Adults	48%	26%*
	Dislocated Workers	42%	31%*
	Older Youth	34%	0%*
	Younger Youth	58%	70%
Skill Attainment Rate	Younger Youth	73%	81%
Description of Other State Indicators of Performance -			
Overall Status of Local Performance *below 80% of negotiated levels		Not Met	Met
		8	9
			Exceeded
			8